



## Schedule of Professional Fees

As of November 2023

TRAVEL BOOKINGS *prices exclude GST		
Points Bookings		Fee
Domestic Flights (Points)	per person	\$165
International Flights (Points)	per person	\$375
Research Fee (Points Intl. only)	Per request	\$225
Paid Ticket Bookings		
Domestic Flight (Paid)	per person	\$95
International Flights (Paid)	per person	\$225
Additional Services		
Ancillary Booking Services	per item	\$115
After-hours booking surcharge	per request	\$145
Cancellation / Amendments	per person	\$245
Frequent Flyer Support	per enquiry	\$225
Personalised Planning Service	per hour	\$185
Visa / Mastercard / American Express	surcharge	1.8% of trip value

## Description of Fees

### Points and Non-Points Bookings Fees

- The fee is inclusive of flight booking, seat allocation, meal choice, frequent flyer entry, passport information, and transfers where applicable.
- Based on a return trip with one airline.
- If more than one airline is selected, an additional booking fee will be incurred.

### Research Fee per Request

- We will provide the two best available points options as close as possible to the nominated travel dates.
- The research fee is only applicable for frequent flyer bookings.
- The fee is payable prior to the commencement of research.
- Should we be unable to find point options, we will provide two paid alternatives.
- Quotes are valid for immediate purchase only.
- If the flights offered are no longer available at the time of the client booking being received, a new research fee will be applicable to find alternative flights.

### Ancillary Booking Services

- Additional booking includes hotels, cars, transfers, rail booking, experiences, chauffers, tours, shows, restaurant bookings etc.

### Personalised Planning Service

- Fully personalised trip planning service for clients who want the best of everything.

### Frequent Flyer Support

- Frequent flyer support includes enrolments, point transfers, platinum requests, status updates and points enquiries.

### Cancellation and Amendments

- Fee charged for amendments to bookings.
- Any additional costs incurred as a result of cancellations or amendments will be passed onto the client

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